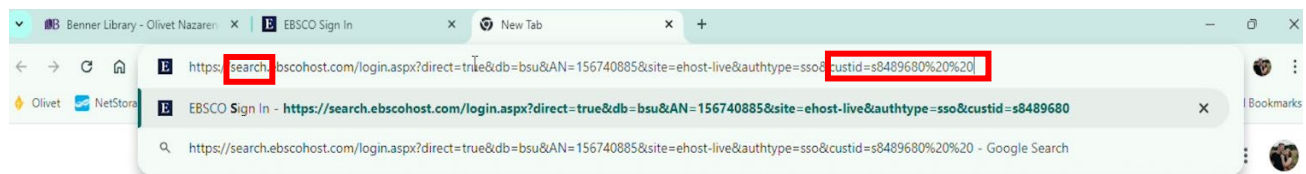


Fixing EBSCO Links

As you know, in the summer of 2024 we switched over to the new EBSCO interface. The interface was pushed live for everyone sometime this January, and with that new push there have been some issues linking to articles, especially in Canvas.

You can still get access to your articles from these broken links, how to get access with the link you already have, and how to update your links to resolve these issues.

I'm going to start with this article link here, and this is an old link you can tell because it starts with 'search', and then ends in this customer ID with a big long number.



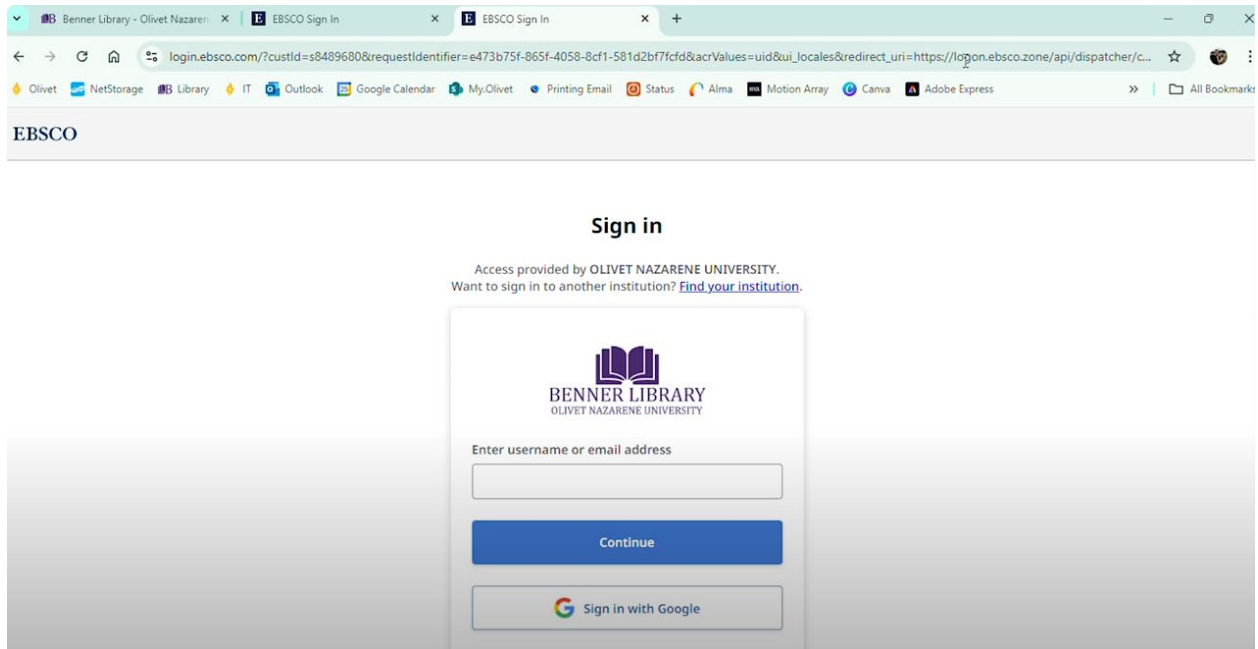
Google

Search Google or type a URL

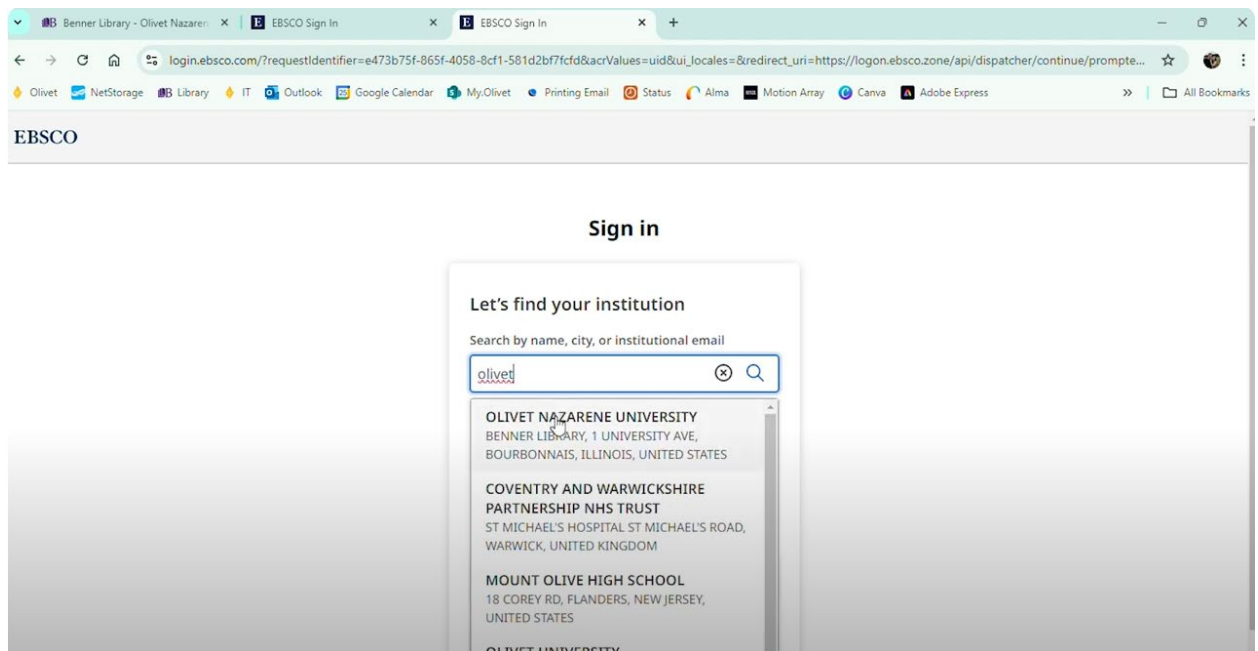


Sometimes these links will work on campus, or if maybe you've already logged in on another screen but this isn't always the case, so don't assume that this link will always work even if it worked for you in your office.

We do recommend updating these links as soon as possible. So if your link is broken, it will look like this when you try to access it, but don't start to type in your username here, we're actually going to click 'find your institution',



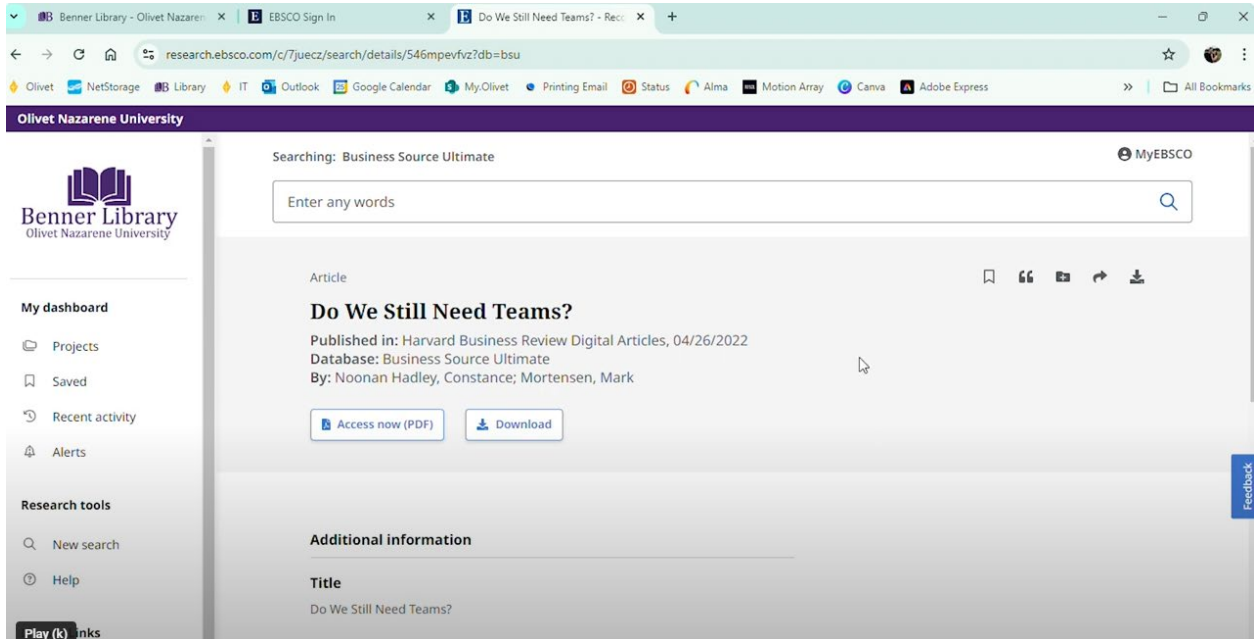
and then we're going to type Olivet, and it should take you to our institutional login page or maybe even directly to your article.



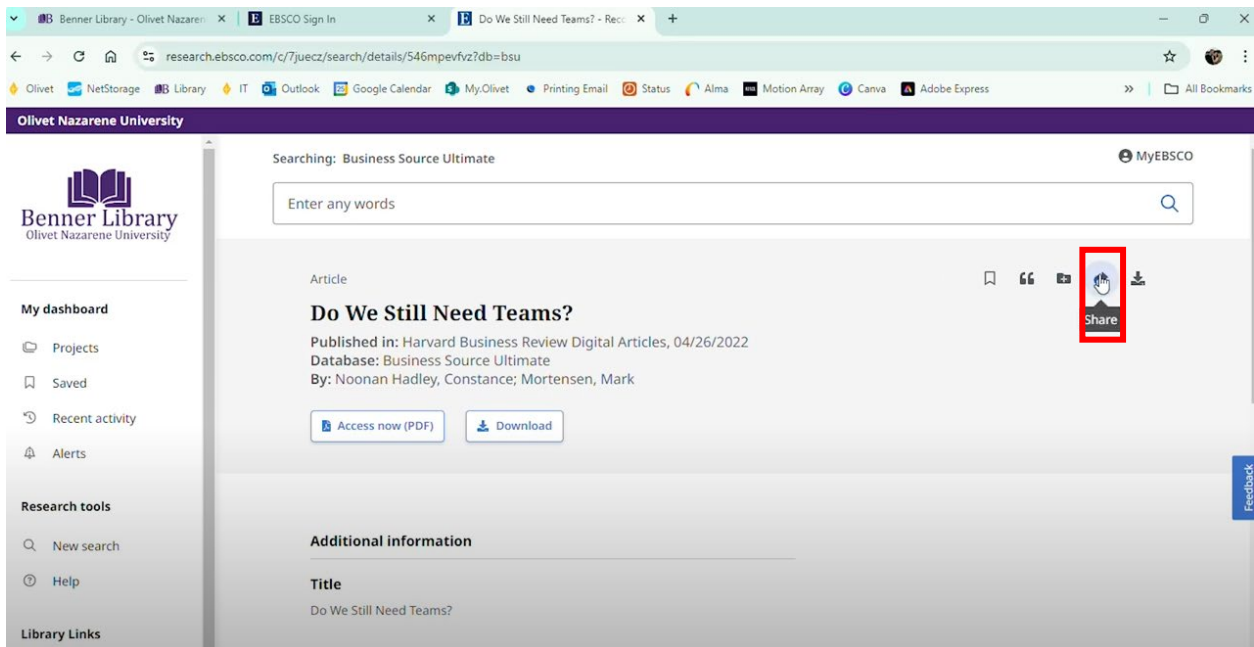
If that works, then we can move forward. However, you might get a red error box and if that's the case give it another try.

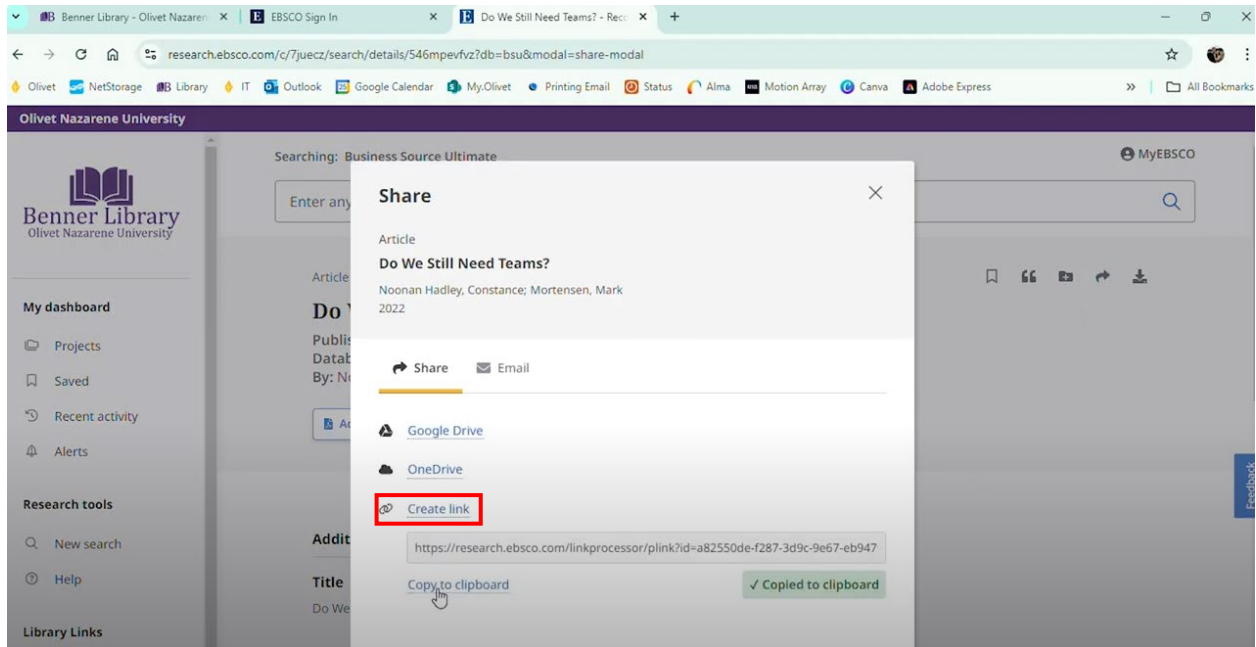
Click on 'find my institution' again but if it's still not working try opening it up in a different browser like Microsoft Edge or Firefox.

So once you get to your article, you can use one of two links to now replace the old link.



The links from the top of the page will now work with this new EBSCO update or you can click the share button, create a link, and then copy to clipboard.





Please do take some time to change your article links from the old interface link to these new permanent links not only in your current Canvas class pages but also in your templates.

For Additional Help:

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