EBSCO issue when using Internet Explorer

If you are having problem searching or accessing databases from EBSCO (EBSCOhost) using Internet Explorer 11, please try the following steps:

Step 1: Open IE 11
Step 2: Press the “Alt” key to reveal the menu bar at the top of the page.
Step 3: Click on “Tools” from the menu bar, or press (Alt+T).
Step 4: Select “Compatibility View Settings” from the drop down menu.
Step 5: Under the “Add this Website” box, type ebscohost.com.
Step 6: Click on Add.
Step 7: Click on Close.

Now try accessing EBSCOhost again to see if the issue is resolved.

If the problem still persists, please let email Library Informatics at informatics@bennerlibrary.com with as many details as possible.

If you can, include the following details:

Your name
Your username
Contact phone number
The URL & login values used
The sequence of steps you followed to access the database
The search term used